RCI

RCI NetSuite Health Check Details

...as at 26th September 2021...

The Process.

Our FREE review process is performed over several days and delivers a 20-point report about the health of your NetSuite installation and provides advice on how to improve and achieve the things you want. The process is as follows:

1. Contact us using the form below for to request a review
2. We will schedule a short 30–60-minute web conference to discuss what you are looking to achieve with NetSuite so we can help give some advice.
3. After we sign an NDA (yours or ours) to ensure you know your data is safe we will then request temporary access to your account, or to a recently refreshed sandbox.
4. The review will be done outside of business hours and no data will be downloaded or exported, and no code or application will be loaded.
5. Our technical and functional consultants will then write up the report
6. Finally, we will have a short 30-minute web conference to go over the report and the actions we think will help you.

From there you may use the report however you wish - there is no obligation to us in any way.

What's Included

Each review covers the following areas and will also provide guidance on the areas you have said are important/could be improved. Each section details what has been implemented, where there are areas to be reviewed and recommended actions to achieve the outcomes you have listed.

1. Installed Modules
2. Provisioning
3. Installed Bundles
4. Setup Options
5. Integrations
6. Customisations
7. User access profiles
8. Searches and Reports
9. Accounting setup
10. Items, Inventory and Manufacturing
11. Scripts and Workflows
12. Transactions and Records
13. Cases and Support Management
14. CRM
15. COA design and segmentation
16. Storage & Document Policy
17. Templates
18. Dashboards and Reporting
19. Bank integration
20. Focus areas raised in the pre-review calls